

**Online Payment - Terms & Conditions of payment over the Symbiosis
Centre for Online Learning (SCOL) Website**

- 1) All Master, Visa, Debit/ Credit Cards are accepted for transactions on the payment gateway available through the SCOL website. SCOL also provides option of Net Banking / Wallets / Cash Cards / IMPS, as listed on the SCOL website.
- 2) SCOL does not engage in direct retail activities. Payment gateway on the SCOL website is being provided by RazorPay.
- 3) At no point, should the individual disclose his/her Debit/ Credit card number, date of expiry or the CVV number/Bank Accounts details over the call to anyone.
- 4) Payment should be made through Debit/ Credit Card having a 3D secure password only.
- 5) Student must verify the course opted carefully, before making the payment.
- 6) Student making fee payment online can verify the amount directly credited to their SCOL Student Account. All fee payments made over a weekend will be reflected in the subsequent week.
- 7) All fees paid is non-refundable and non-transferable subject to the policy.
- 8) The success and failure of online transaction is at the sole discretion of the account holding organisation. SCOL assumes no responsibility for any dispute. SCOL shall not be responsible for any fraudulent or disputed transactions. In case of a dispute regarding any online transactions made by a student through the SCOL website it must be resolved by student directly with their respective Bank/ Card issuer/Account holding organisations. You agree that, you will not make SCOL a party to any such dispute. SCOL shall not be liable to you/ cardholder/Account holder for any consequence arising out of any fraudulent or disputed transactions.
- 9) By making a fee payment over the SCOL website, you hereby agree to comply with all terms and conditions laid down by SCOL from time to time. You agree to release, indemnify and hold harmless SCOL and its officers / employees, business affiliates, from and against any injuries, losses, damages, claims, actions, or any liability of any kind resulting from or arising from your or any third party's use (or misuse) of the Fee Payment facility available over the SCOL website.
- 10) By making any online payment, you are agreeing that there shall be no charge back in respect of any transaction done on the relevant Symbiosis website under the assigned user ID.

11.) SCOL reserves the right to refuse/cancel any admission. SCOL at its sole discretion may cancel any admission(s):

If it suspects a fraudulent transaction, or

If it suspects a student/parent/guardian has undertaken a transaction which is not in accordance with the terms of use.

12.) In case of failed transactions or double realization of account for the same order, the total deducted amount will be refunded.

13.] In case of cancelled order/failed transactions, the bank/card transaction charges of the buyer, if any, is likely to be forfeited.

14.] SCOL offers no guarantee whatsoever for the accuracy or timeliness of the refunds in the buyers card/account.

15.] SCOL reserves the right at any time, without prior notice, to add or vary all or any of these terms and conditions or to replace, wholly or in part this Fee Payment Facility or to withdraw it completely.

16.] SCOL is not liable to refund any excess/unidentified fee(s) paid by the student towards program/course/examination or any other fees. Such excess fees may be utilized for any other applicable services (as allowed by SCOL) by the student in the same financial year subject to the Director's approval.

Student's undertaking

All students paying fees online must carefully read the instructions from their login and website and further agree to abide by the rules and regulations of the Institute before making online fees transaction. It is understood that a student engaging in online fees transaction has read and understood the rules & regulations.

Jurisdiction

All disputes between the applicant/student and the Institute (SCOL), including any dispute relating to purchase of application form, payment of fees, refund of fees, admission, examination, certification, etc. shall be exclusively subject to jurisdiction of Pune Courts only.