

Refund and Cancellation Policy

SCOL reserves the right to refuse/cancel any admission. SCOL at its sole discretion may cancel any admission(s):

- i. If it suspects a fraudulent transaction, or
- ii. If it suspects a student/parent/guardian has undertaken a transaction which is not in accordance with the Terms of Use or
- iii. For any reason outside the control of the SCOL where student is not going meet eligibility criteria, failed to submit required document timely

Refund/cancellation policies applicable in the following conditions:

- a) In case, the student cancels the admission online before the course access is given, the entire order amount will be refunded.
- b) However, the order once delivered cannot be cancelled in any case.
- c) In case there is an option for online download of data than cancellation will not be possible
- d) In case of failed transactions or double realization of account for the same order, the total deducted amount will be refunded.
- e) In case of cancelled order/failed transactions, the bank/card transaction charges of the buyer, if any, is likely to be forfeited
- f) SCOL offers no guarantees whatsoever for the accuracy or timeliness of the refunds in the buyers card/account
- g) In case of part cancellations, the amount refunded will be corresponding to the part cancellation

Note: In case of any refund, wherever applicable, cancellation fee of Rs.2000/- will be charged. All refunds will be made in the same mode of payment used while paying the fee(s).